



TECHNICAL SUPPORT

Before contacting Ubi Soft Entertainment's Technical Support Department, please first read through this manual and the readme file. Also browse through our FAQ listings or search our support database at our website, <http://support.ubi.com>. Here you will find the most recently updated information since the game's release.

Also please make sure that your computer meets the minimum system requirements, as our support representatives will be unable to assist customers whose computers do not meet these criteria.

Whenever you contact the Technical Support Department, please include the following information or have it available if you are calling:

- Complete product title (including version number)
- Exact error message reported (if applicable) and a brief description of the problem you're encountering
- Processor speed and manufacturer
- Amount of RAM
- Operating system
- Video card that you are using and amount of RAM it uses
- Maker and speed of your CD-ROM or DVD-ROM drive
- Type of Sound Card you are using

CONTACT US OVER THE INTERNET

This is the best way to contact us. Our website is open 24 hours a day, 7 days a week, and it contains the most up to date Technical Support information available, including patches that can be downloaded free of charge. We update the Support pages on a daily basis so please check here first for solutions to your problems: <http://support.ubi.com>. If you cannot find an answer to your question, you will be able to send your question directly to our Technical Support staff. We will attempt to answer your question within 72 hours (barring weekends and holidays.)

CONTACT US BY PHONE

You can also contact us by phone by calling (919) 460-9778. Note that this number is for technical assistance only. No hints or tips are given over the Technical Support line. When calling our Technical Support line, please make sure you are in front of your computer and have all of the necessary information listed above at hand.

Be advised that our Technical Support Representatives are available to help you Monday-Friday from 9 am- 9 pm (Eastern Standard Time). While we do not charge for technical support, normal long-distance charges apply. To avoid long-distance charges, or to contact a support representative directly after these hours, please log on to our support site at <http://support.ubi.com>.

CONTACT US BY STANDARD MAIL

If all else fails you can write to us at:
Ubi Soft Technical Support
2000 Aerial Center Pkwy, Suite 110
Morrisville, NC 27560

RETURN POLICY

Please do not send any game returns directly to Ubi Soft Entertainment. It is our policy that game returns must be dealt with by the retailer or online site where you purchased the product. If you have a damaged or scratched CD, please visit our FAQ listing for your game and get the latest replacement policy and pricing.

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THE FINAL HITCHCOCK CUT > GETTING STARTED

You will need 300 MB free on your hard disk in order to install the game.

Place CD1 in your CD-Rom player.

If the **autorun** mode is activated, the installation programme will start up automatically as soon as the disk is inserted. Otherwise, double-click on the **setup.exe** icon on the CDRom to launch the installation procedure.

In both cases, an installation window will appear and ask you to define the directory in which you wish to install TFC*. You can change the directory if you wish.

Once the game is installed, close any open windows and click on the **start-up** button; select **Programmes then Hitchcock – The Final Cut**.

In the configuration programme, you can adapt the game technique parameters to your computer's performance capacities (Video – effects – Quality/Performance).

*THE FINAL CUT

THE FINAL HITCHCOCK CUT > INTRODUCTION

Welcome to the world of Alfred Hitchcock. A world of suspense, madness and murder, where nightmarish visions rub shoulders with decidedly sardonic humour. But all this is perhaps only a façade, a setting designed to manipulate the spectator... It's up to you to discover what lies hidden behind this tribute to cinema's great Master.

THE FINAL HITCHCOCK CUT > HOW TO PLAY

TFC is a game that requires both the keyboard and the mouse on your computer. The indications found below are "default" settings for various keys on the keyboard. If you go into the "command" menu, you can change these settings to others you may prefer.

1 - ACTION COMMANDS

Go forwards	▲	Menu	Enter
Go backwards	▼	Shoot	Space bar
Turn left	◀	(when the pistol is drawn from its holster, to draw : select it in the inventory, to put back in the holster : select it again in the inventory or put them together).	
Turn right	▶		
Run	Left-hand upper case key and arrows		
Jump	X		
Interact	Space bar (see action cursors when mouse inactive)		



2 - ICONS

Icons are regularly displayed in the bottom right-hand corner of your screen. They draw your attention to an action that can be carried out, and can be activated by using the space bar.

Action icons when the mouse is inactive :



Action



Open



Take



Speak



Look

3 - CURSORS

The cursor changes according to the various actions possible.

Action cursors when the mouse is active :



Inactive



Clickable zone



Interactive zone



Use object on



Take an object



Read a text



Zoom in



Zoom out



Move around in the image



Horizontal movement



Vertical movement

To interact, you just use the left click button on the mouse.

3 - THE MENU



When you call up the menu by using the enter key, an interface in the form of an organizer appears on the screen. This menu gives you access to various functions for managing your game :

- the inventory,
- the interactive map for moving from one point to another,
- the database containing all the information to do with your quest,
- options for **saving**, **loading** and **quitting**.

Within this menu, you use the cursor and/or the arrows to move around, and the **click** button or **entry** key to validate.

The following shortcuts are also available :

- **F1** key for the menu,
- **F2** key for the map,
- **F3** key for the inventory,
- **F4** key for the database.

The organizer enables you to access various types of action :

- to go directly from one place to another by using the **up** and **down** arrows to change place, and the **entry** key to select,
- to make an inventory of the objects in your possession and select them for use,
- to consult your personal database, which contains all the information collected during your quest,
- to select the subjects of questions you might want to ask the characters you meet in **dialogue** mode.





THE FINAL HITCHCOCK CUT > GAME HINTS FOR EPISODE I

Manor Hall

Provides access to Manor ballroom and Robert's office

Manor Ballroom

Look at the posters and pictures; click on Mary-Rose's portrait to see the lightning flash.

Go to the closet on the right and view in investigation mode. Open the top drawer, click on the album and look through the pages.

Go up the stairs and look at the pictures and diplomas. Return to Manor hall.

Robert's Office

Look at the map, diplomas, and pictures on the walls; look at the safe and TV.

Go to the desk and take the scissors and stamp; listen to the messages on the answering machine by clicking on the PLAY button. Open the top drawer on the desk and read Alicia's medical report.

Go to the filing cabinet with six drawers. View in investigation mode and solve the movie title puzzle as shown in this screenshot. Open the drawers one by one and read the contents. Take the videotape in the bottom drawer.

Go to the TV and go to puzzle view. Choose the videotape in the bag and click on the VCR door. It will play Robert's welcome speech.

Manor Kitchen

Go to the table in the middle of the room and view in investigation mode. Talk with the mynah bird.

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Take a glass from the shelf and put it on the table.

Open the freezer and take two ice cubes out of the tray and put them in the glass.

Take a bottle of brandy (20 years old) and pour it in the glass.

After Mynah drinks it, click on the brandy in the bag to get the Topaz stopper.

Put the brandy back on the shelf.

Outside the Manor

Go to the car and switch to puzzle mode; take the fishing equipment.

Walk to the Topaz gate (by the pool) and view puzzle mode. Take the Topaz stopper from the bag and place it in the lock system by the gate. The Shadow card will appear in the slot. Take it and the gate will open.

Soundstage

Go inside and talk to Jack. Follow his directions and go through the dialogues.

Restaurant

Go inside to the music box.

Go to the tables by the windows and view investigation mode to look for clues.

View the picture. Click on it and take the key. Use it to open the door to the kitchen.

Kitchen

Go to the oven. Turn it off, open it, and look inside.

Go to the drawer on the right and open it; take the knife and scotch tape.

Turn the lights on using the switch by the door.

Go outside to the ladder and climb it. Cut the rope using the knife from the bag.

Go back inside and open the bag using the knife. Use investigation mode to view the corpse; take the key and audiotape recorder.

After hearing a click on the kitchen door, you must run into the door three times to break it down.

Go outside and turn the gas bottle off.

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THE FINAL HITCHCOCK CUT > CREDITS

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Alfred Hitchcock™presents The Final Cut

UBI SOFT LIMITED WARRANTY

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NOTICE

Ubi Soft reserves the right to make improvements in its products at any time and without notice.

PRODUCT / DOCUMENTATION REPLACEMENTS:

Please contact Ubi Soft Technical Support before sending your product to us. In many cases, a replacement is not the best solution. Our support representatives will help you determine if a replacement is necessary or available.

WITHIN THE 90-DAY WARRANTY PERIOD:

Please return the product (media only) along with a copy of the original sales receipt, showing the date of purchase, a brief description of the difficulty you are experiencing including your name, address and phone number to the address below. If the product was damaged through misuse or accident, or if you do not have a dated sales receipt, then this 90-day warranty is rendered void and you will need to follow the instructions for returns after the 90-day warranty period.

AFTER THE 90-DAY WARRANTY PERIOD:

Please return the product (media only) along with a check or money order for the amount corresponding to your product (see replacement fees below) made payable to Ubi Soft, a brief description of the difficulty you are experiencing including your name, address and phone number to the address below.

REPLACEMENT FEES

Our most recent replacement fee schedule is available online. Please visit the support section of <http://www.ubi.com> for an updated price list.

WARRANTY ADDRESS AND CONTACT INFORMATION:

Email: replacements@ubisoft.com
Phone: 919-460-9778
Hours: 9am - 9pm (EST), M-F
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2000 Aerial Center Pkwy, Ste. 110
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